

AIRASIA SUPERSALE WIFI INTERNET PLAN PROMOTION

These terms and conditions sets out the terms and conditions for the following three (3) promotions on AirAsia WiFi platform:

- A. Internet Plan Promotion
- B. FREE WiFi for Santan Promotion
- C. AirAsia WiFi Shop Promotion

A. **Specific Terms and Conditions - AirAsia SuperSale: Internet Plans Promotion**

1. **Promotion Name:** AirAsia Supersale Internet Plan Promotion (“**Internet Plan Promotion**”) is organised by ROKKI Sdn Bhd (“**Organiser**”) on wifi.airasia.com.
2. **Promotion Period:** The Internet Plan Promotion will be held for a period of **THIRTY ONE (31) DAYS** commencing from Time 00:01 of 1 October 2020 to Time 00:01 of 31 October 2020 (Malaysia time zone (GMT+8)).
3. **Participant:** This Internet Plan Promotion is available for purchase [here](#) by the general public and in-flight by Malaysian AirAsia (AK Flights) passengers, in MYR currency only, via both on-ground and inflight portal.
4. **Promotion Mechanics:** The Internet Plan Promotion is applicable in the following manner:

- (a) The Internet Plan Promotion offered to the Participant is as per below:

Internet Plan	Promotion Price	Retail Price	Discount
10MB	RM8	RM9	RM1
20MB	RM15	RM18	RM3
50MB	RM33	RM38	RM5
Unlimited Plan	RM48	RM58	RM10

- (b) The Internet Plan Promotion is inclusive of Malaysian Service Tax (if applicable) (such as Value Added Tax and Goods and Services Tax).
- (c) The Internet Plan Promotion may be purchased by the Participant multiple times. However, it cannot be combined with other offers and the discount shall be limited to Ringgit Malaysia Ten (RM10) for each Internet Plan purchased.
- (d) The Internet Plan Promotion is non-exchangeable and no cash alternative is offered.
- (e) The Organiser reserves the right to resume to charge normal rates after the promotional period ends.
- (f) Any refund shall be in accordance with the [Terms of Use](#) and the refund amount shall not exceed the amount paid by the Participant or the remaining amount of the Internet Plans not utilised by the Participant, whichever the lower.
- (g) The Unlimited Plan Internet speed will start to throttle to 128kbps once the consumption of internet data by the Participant has reached 200MB, on selected WiFi+ and WiFi aircraft.
- (h) The Internet Plan Promotion promo codes are valid for one (1) year from the date of receipt of the said promo code.

AIRASIA SUPERSALE WIFI INTERNET PLAN PROMOTION

5. The Organiser will only accept transactions which fulfil the Promotion Mechanics. Transactions which are incomplete or fail to abide by the Promotion Mechanics will be automatically disqualified without any further notice.
6. The Organiser reserves the right to disqualify any Internet Plan Promotion, in the event that the Organiser believes that the Participant may have contravened, will contravene or has contravened any of these Terms and/or may bring the Organiser into disrepute.
7. The Organiser will not be liable and/or be required to offer replacement Internet Plan Promotion or otherwise compensate Participant for (a) discontinued or cancelled Internet Plan Promotion; or (b) improper use of, or inability to redeem the Internet Plan Promotion.

B. Specific Terms and Conditions - AirAsia SuperSale: FREE WiFi for Santan Promotion

1. **Promotion Name:** AirAsia Supersale FREE WiFi for Santan purchases (“**FREE WiFi for Santan Promotion**”) is organised by ROKKI Sdn Bhd (“**Organiser**”) on wifi.airasia.com.
2. **Promotion Period:** The FREE WiFi for Santan Promotion will be held for a period of **SEVEN (7) DAYS** commencing from Time 10:00 of 12 October 2020 to Time 00:01 of 18 October 2020 (Malaysia time zone (GMT+8)).
3. **Participant:** This FREE WiFi for Santan Promotion is available on Malaysia AirAsia (AK flights) only and shall be limited to the first 3,000 Santan meals purchased within in-path booking (i.e. purchase of Santan meals concurrently with the purchase of the flight ticket). Group booking (of more than 9 persons per booking, including adults, children and infants) is not eligible for this promotion.
4. **Promotion Mechanics:** The FREE WiFi for Santan Promotion is applicable in the following manner:
 - (a) Each passenger is entitled to one FREE WiFi for Santan Promotion promo code for each meal purchased via in-path transaction (“Santan Promo Code”), while subsequent purchases via *Manage My Booking* is not eligible for this promotion. Example:
 - PNR 123ABC has 5 passengers. A did not purchase Santan. B did not purchase Santan. C, D and E purchased Santan through in-path. So C, D and E will be entitled for Santan Promo Code. If B decides to buy Santan in *Manage My Booking* (2nd order), B will not be eligible for this promotion.
 - The number of Santan Promo Code issued to the Participant will be based on the number of Participant that had ordered the Santan meal or number of meals purchased by the Participants, whichever is the lower (or equivalent).
 - (b) The Santan Promo Code will be valid for 1 year from the date of receipt of the Santan Promo Code by the Participant.
 - (c) The Santan Promo Code entitles guests to redeem 10MB on either L-band (AirAsia WiFi) or Ka-band (AirAsia WiFi+).
 - (d) The Santan Promo Code will be distributed via Electronic Digital Mail (EDM) ten (10) working days after purchase of Santan meal has been made.
 - (e) The FREE WiFi for Santan Promotion is inclusive of Malaysian Service Tax (if applicable) (such as Value Added Tax and Goods and Services Tax).
 - (f) The FREE WiFi for Santan Promotion may be purchased by the Participant during in-path Santan meal purchase. However, it cannot be combined with other offers.
 - (g) The FREE WiFi for Santan Promotion is non-exchangeable and no cash alternative is offered.
 - (h) The Organiser reserves the right to resume to charge normal rates after the promotional period ends.

- (i) Any refund shall be in accordance with the [Terms of Use](#) and the refund amount shall not exceed the amount paid by the Participant or the remaining amount of the Internet Plans not utilised by the Participant, whichever the lower.
- 5. The Organiser will only accept transactions which fulfil the Promotion Mechanics. Transactions which are incomplete or fail to abide by the Promotion Mechanics will be automatically disqualified without any further notice.
- 6. The Organiser reserves the right to disqualify any FREE WiFi for Santan Promotion, in the event that the Organiser believes that the Participant may have contravened, will contravene or has contravened any of these Terms and/or may bring the Organiser into disrepute.
- 7. The Organiser will not be liable and/or be required to offer replacement FREE WiFi for Santan Promotion or otherwise compensate Participant for (a) discontinued or cancelled Free WiFi for Santan Promotion; or (b) improper use of, or inability to redeem the FREE WiFi for Santan Promotion.

C. Specific Terms and Conditions - AirAsia SuperSale : AirAsia WiFi Shop Promotion

- 1. **Promotion Name:** AirAsia Supersale - 30% off on all activities listed on AirAsia WiFi promotion (“**AirAsia WiFi Shop Promotion**”) is organised by ROKKI Sdn Bhd (“**Organiser**”) on wifi.airasia.com.
- 2. **Promotion Period:** The AirAsia WiFi Shop Promotion will be held for a period of **SEVEN (14) DAYS** commencing from Time 10:00 of 12 October 2020 to Time 00:01 of 25 October 2020 (Malaysia time zone (GMT+8)).
- 3. **Participant:** All passengers onboard AirAsia WiFi flights will be eligible for this promotion.
- 4. **Promotion Mechanics:** The AirAsia WiFi Shop Promotion is applicable in the following manner:
 - (a) The Participant may purchase any activities via AirAsia WiFi portal and enjoy 30% discount with the use of promo code (SUPER30) (“SUPER30 Promo Code”) during checkout.
 - (b) The AirAsia WiFi Shop Promotion is available on limited and selected deals/offers only.
 - (j) The AirAsia WiFi Shop Promotion is inclusive of Malaysian Service Tax (if applicable) (such as Value Added Tax and Goods and Services Tax).
 - (k) The Participant shall only apply the SUPER30 Promo Code once when purchasing the selected activities on AirAsia Wifi. However, it cannot be combined with other offers and discounts shall be limited to Ringgit Malaysia Twenty (RM20) for each Activities Purchased.
 - (l) The AirAsia WiFi Shop Promotion is non-exchangeable and no cash alternative is offered.
 - (m) The Organiser reserves the right to resume to charge normal rates for Shop, after the promotional period end.
 - (n) Any refund shall be in accordance with the [Terms of Use](#) and the refund amount shall not exceed the amount paid by the Participant when purchasing the activities deals.
- 5. The Organiser will only accept transactions which fulfil the AirAsia WiFi Shop Promotion Mechanics. Transactions which are incomplete or fail to abide by the AirAsia WiFi Shop Promotion Mechanics will be automatically disqualified without any further notice.
- 6. The Organiser reserves the right to disqualify any SUPER30 Promo Code, in the event that the Organiser believes that the Participant may have contravened, will contravene or has contravened any of these Terms and/or may bring the Organiser into disrepute.

AIRASIA SUPERSALE WIFI INTERNET PLAN PROMOTION

7. The Organiser will not be liable and/or be required to offer replacement Shop Promotion or otherwise compensate Participant for (a) discontinued or cancelled Internet Plan Promotion; or (b) improper use of, or inability to redeem the Internet Plan Promotion.

General Terms and Conditions

8. These terms and conditions set out hereunder ("**Promotion T&C**") and shall be a legally binding document between you and us. You agree to be bound by these Promotion T&C, User Terms and Conditions, Customer Terms and Conditions, and Privacy Statement of the Website which may be amended from time to time.
9. The Organiser reserves the right to change these Promotion T&C at any time without prior notice, and such revised Promotion T&C shall be posted on this Website immediately.
10. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these Promotion T&C, the English version shall prevail at all times. The Participant(s) also deems to give their consent for collection of personal information governed by our Privacy Policy available at the Website.
11. These Promotion T&C are governed by and interpreted in accordance with the laws of Malaysia and all disputes relating to the Internet Plan Promotion are subject to exclusive jurisdiction of courts of Malaysia.
12. If any act, omission, event or circumstance that occurs which is beyond the reasonable control of the Organiser and which prevents the Organiser from complying with these terms and conditions, the Organiser will not be liable for any failure to perform or the delays in performing its obligations.
13. You agree to hold harmless, defend and fully indemnify us from and against all losses (including loss of opportunity and consequential loss arising therewith), damages, expenses and all third party actions, proceedings, claims, demands, costs (including without prejudice to the generality of this provision, the legal cost of each other, personal injuries, death, loss or destruction of property, rights of publicity or privacy, defamation), awards and damages that may arise as a result of your purchase from this Internet Plan Promotion.