AIRASIA WIFI INTERNET PLAN PROMOTION

Specific Terms and Conditions

- 1. **Promotion Name:** Unlimited Internet Plan Promotion ("Internet Plan Promotion") is organised by ROKKI Sdn Bhd ("Organiser") on wifi.airasia.com.
- 2. **Promotion Period:** The Internet Plan Promotion will be held for a period of **SIXTY ONE (61) DAYS** commencing from Time 00:01 of 1 September 2020 to Time 00:01 of 31 October 2020 (Malaysia time zone (GMT+8)).
- **3. Participant:** This Internet Plan Promotion is available for purchase <u>here</u> by the general public and inflight by AirAsia passengers.
- 4. **Promotion Mechanics:** The Internet Plan Promotion is applicable in the following manner:
 - (a) The Internet Plan Promotion offered to the Participant shall be based on the respective carrier codes:

AK (Malaysia AirAsia)/	FD (Thailand	QZ (Indonesia	Z2 (Philippines
D7 (AirAsia X)	AirAsia)	AirAsia)	AirAsia)
MYR 48* (discount RM10, normal price RM58)	THB 375* (discount THB 80, normal price THB 455)	IDR 169,000* (discount IDR 36,000, normal price IDR 205,000)	PHP 560* (discount PHP 120, normal price PHP 680)

- (b) The Internet Plan Promotion is inclusive of Malaysian Service Tax (if applicable) (such as Value Added Tax and Goods and Services Tax).
- (c) The Internet Plan Promotion may be used by the Participant multiple times. However, it cannot be combined with other offers.
- (d) The Internet Plan Promotion is non-exchangeable and no cash alternative is offered.
- (e) The Organiser reserves the right to resume to charge normal rates for the Internet Plans, after the promotional period.
- (f) Any refund shall be in accordance with the <u>Terms of Use</u> and the refund amount shall not exceed the amount paid by the Participant or the remaining amount of the Internet Plans not utilised by the Participant, whichever the lower.
- (g) The Internet speed will start to throttle to 128kbps once the consumption of internet data by the Participant has reached 200MB, on selected WiFi+ and WiFi aircraft.
- 5. The Organiser will only accept transactions which fulfil the Promotion Mechanics. Transactions which are incomplete or fail to abide by the Promotion Mechanics will be automatically disqualified without any further notice.
- 6. The Organiser reserves the right to disqualify any Internet Plan Promotion, in the event that the Organiser believes that the Participant may have contravened, will contravene or has contravened any of these Terms and/or may bring the Organiser into disrepute.

7. The Organiser will not be liable and/or be required to offer replacement Internet Plan Promotion or otherwise compensate Participant for (a) discontinued or cancelled Internet Plan Promotion; or (b) improper use of, or inability to redeem the Internet Plan Promotion.

General Terms and Conditions

- 8. This Internet Plan Promotion is governed by the terms and conditions set out hereunder ("**Promotion T&C**") and shall be a legally binding document between you and us. You agree to be bound by these Promotion T&C, User Terms and Conditions, Customer Terms and Conditions, and Privacy Statement of the Website which may be amended from time to time.
- 9. The Organiser reserves the right to change these Promotion T&C at any time without prior notice, and such revised Promotion T&C shall be posted on this Website immediately.
- 10. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these Promotion T&C, the English version shall prevail at all times. The Participant(s) also deems to give their consent for collection of personal information governed by our Privacy Policy available at the Website.
- 11. These Promotion T&C are governed by and interpreted in accordance with the laws of Malaysia and all disputes relating to the Internet Plan Promotion are subject to exclusive jurisdiction of courts of Malaysia.
- 12. If any act, omission, event or circumstance that occurs which is beyond the reasonable control of the Organiser and which prevents the Organiser from complying with these terms and conditions, the Organiser will not be liable for any failure to perform or the delays in performing its obligations.
- 13. You agree to hold harmless, defend and fully indemnify us from and against all losses (including loss of opportunity and consequential loss arising therewith), damages, expenses and all third party actions, proceedings, claims, demands, costs (including without prejudice to the generality of this provision, the legal cost of each other, personal injuries, death, loss or destruction of property, rights of publicity or privacy, defamation), awards and damages that may arise as a result of your purchase from this Internet Plan Promotion.