

## AIRASIA SUPERSALE - 24 HOUR PROMO WIFI INTERNET PLAN PROMOTION

### Specific Terms and Conditions

1. **Promotion Name:** 1-day Supersale Internet Plan Promotion (“**Internet Plan Promotion**”) is organised by ROKKI Sdn Bhd and AirAsia Com Travel Sdn Bhd (“**Organiser**”) on [wifi.airasia.com](http://wifi.airasia.com).
2. **Promotion Period:** The Internet Plan Promotion will be held for a period of **ONE (1) DAY** (on 21 October 2020 in Malaysia, and 24 October 2020 in Thailand and Indonesia) commencing from Time 00:01 to Time 23:59 (Malaysia time zone (GMT+8)).
3. **Participant:** This promotion is available for purchase [here](#), before flight by the general public of Malaysia, Thailand and Indonesia for use on Malaysia AirAsia, Thailand AirAsia and Indonesia AirAsia.
4. **Promotion Mechanics:** The Internet Plan Promotion is applicable in the following manner:
  - a. Participants who purchased Unlimited Plan via the On-Ground Portal will stand a chance to be awarded with 100% Cashback, subject to the following:
    1. Purchase of only Unlimited Plan shall be eligible and stand a chance for cashback;
    2. Provide contactable email addresses on the “Customer Details” page before making payment;
    3. Every 10th customers (eg. 10th, 20th, 30th, ...) will be chosen by the Organiser at the end of the 24 hours promo, with the maximum of ten (10) winners chosen.
    4. Candidates will be contacted within one (1) month upon campaign end date.
    5. Upon calling the candidate, a quiz will be asked of the candidate. If the candidate manages to get it correct, the 100% cashback will be awarded. If the candidate fails, the Organiser will move on to another candidate for the correct answer.
    6. Winners will be contacted via email and only have three (3) working days to respond.
    7. If every requirement set by Organiser has been fulfilled, then the Organiser will proceed to refund the amount paid by buyer on contest platform, back to winners’ cards used to make the transaction
    8. Note: The validity of the Unlimited Plan purchased is 1 year from the date of purchase.
  - b. The Internet Plan Promotion is inclusive of Malaysian Service Tax (if applicable) (such as Value Added Tax and Goods and Services Tax).
  - c. The Internet Plan Promotion (cashback) for pre-book internet purchases may be used by the Participant multiple times.
  - d. The Internet Plan Promotion cannot be combined with other offers, is non-exchangeable and no cash alternative is offered.
  - e. The Organiser reserves the right to resume to charge normal rates for the Internet Plans, after the promotional period.
  - f. Any refund shall be in accordance with the [Terms of Use](#) and the refund amount shall not exceed the amount paid by the Participant or the remaining amount of the Internet Plans not utilised by the Participant, whichever the lower.
  - g. The Unlimited Plan internet speed will start to throttle to 128kbps once the consumption of internet data by the Participant has reached 200MB, on selected WiFi+ and WiFi aircraft.

5. The Organiser will only accept transactions which fulfil the Promotion Mechanics. Transactions which are incomplete or fail to abide by the Promotion Mechanics will be automatically disqualified without any further notice.
6. The Organiser reserves the right to disqualify any Internet Plan Promotion, in the event that the Organiser believes that the Participant may have contravened, will contravene or has contravened any of these Terms and/or may bring the Organiser into disrepute.
7. The Organiser will not be liable and/or be required to offer replacement Internet Plan Promotion or otherwise compensate Participant for (a) discontinued or cancelled Internet Plan Promotion; or (b) improper use of, or inability to redeem the Internet Plan Promotion.

#### **General Terms and Conditions**

8. This Internet Plan Promotion is governed by the terms and conditions set out hereunder (“Promotion T&C”) and shall be a legally binding document between you and us. You agree to be bound by these Promotion T&C, User Terms and Conditions, Customer Terms and Conditions, and Privacy Statement of the Website which may be amended from time to time.
9. The Organiser reserves the right to change these Promotion T&C at any time without prior notice, and such revised Promotion T&C shall be posted on this Website immediately.
10. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these Promotion T&C, the English version shall prevail at all times. The Participant(s) also deems to give their consent for collection of personal information governed by our Privacy Policy available at the Website.
11. These Promotion T&C are governed by and interpreted in accordance with the laws of Malaysia and all disputes relating to the Internet Plan Promotion are subject to exclusive jurisdiction of courts of Malaysia.
12. If any act, omission, event or circumstance that occurs which is beyond the reasonable control of the Organiser and which prevents the Organiser from complying with these terms and conditions, the Organiser will not be liable for any failure to perform or the delays in performing its obligations.
13. You agree to hold harmless, defend and fully indemnify us from and against all losses (including loss of opportunity and consequential loss arising therewith), damages, expenses and all third party actions, proceedings, claims, demands, costs (including without prejudice to the generality of this provision, the legal cost of each other, personal injuries, death, loss or destruction of property, rights of publicity or privacy, defamation), awards and damages that may arise as a result of your purchase from this Internet Plan Promotion.